## Tight Moments-based Bounds for Queueing Systems

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The M/G/k/FCFS model

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First-Come-First-Serve


Homogeneous servers

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First-Come-First-Serve

Poisson( $\lambda$ )


Homogeneous servers

## - $\lambda=$ arrival rate

## The M/G/k/FCFS model

First-Come-First-Serve Buffer

Poisson( $\lambda$ )


Homogeneous servers

- $\lambda=$ arrival rate
- job sizes $\left(S_{1}, S_{2}, \ldots\right)$ i.i.d. samples from $S$
- "load" $\rho \equiv \lambda E[S]$


## The M/G/k/FCFS model

First-Come-First-Serve


Homogeneous servers

- $\lambda=$ arrival rate
- job sizes $\left(S_{1}, S_{2}, \ldots\right)$ i.i.d. samples from $S$
- "load" $\rho \equiv \lambda \mathrm{E}[S]$


## GOAL : E[ $\left.W^{M / G / k}\right]$

## $\mathrm{k}=1$

Case: S ~ Exponential (M/M/1) Analyze $\mathrm{E}\left[W^{\text {MM/ } / 1}\right]$ via Markov chain (easy)

Case: S ~ General (M/G/1)
$\mathrm{E}\left[W^{M / G / 1}\right]=\frac{C^{2}+1}{2} \mathrm{E}\left[W^{M / M / 1}\right]$

$$
C^{2}=\frac{\operatorname{var}(S)}{E[S]^{2}}
$$

Sq. Coeff. of Variation (SCV) $>20$ for computing workloads

## k>1

Case: S ~ Exponential (M/M/k) $\mathrm{E}\left[W^{\text {M/MK }}\right]$ via Markov chain

Case: S ~ General (M/G/k)
No exact analysis known
The Gold-standard approximation:
Lee, Longton (1959)
$\mathrm{E}\left[W^{M / G / k}\right] \approx \frac{C^{2}+1}{2} \mathrm{E}\left[W^{M / M / k}\right]$

Lee, Longton approximation:
$\mathrm{E}\left[W^{M / G / k}\right] \approx \frac{C^{2}+1}{2} \mathrm{E}\left[W^{M / M / k}\right]$

\& Simple
Exact for $k=1$
Can not provision using this approximation!
\& Asymptotically tight as $\rho \rightarrow k$ ( Antral Limit Inm.)


## Outline



2 moments not enough for E[WMCAK]
Tighter bounds via higher moments of job size distribution

Lee, Longton approximation:
$\mathrm{E}\left[W^{M / G / k}\right] \approx \frac{C^{2}+1}{2} \mathrm{E}\left[W^{M / M / k}\right]$


GOAL: Bounds on approximation ratio
\{G | 2 moments\}


\{G | 2 moments\}


THEOREM: If $\rho<k-1$, Gap >= $\left(C^{2}+1\right) X$

## $\mathrm{E}\left[W^{\mathrm{M} / G / 4}\right]$

COR.: No approx. for E[ $\left.W^{M / G / k}\right]$ based on first two moments of job sizes can be accurate for all distributions when $C^{2}$ is large

PROOF: Analyze limit distributions in $D_{2} \equiv$ mixture of 2 points Min $3^{\text {rd }}$ moment


## Approximations using higher moments?

## Outline



2 moments not enough for E[WMCAK]
Tighter bounds via higher moments of job size distribution

## Exploiting higher moments



GOAL: Identify the "extremal" distributions with given moments
RELAXED GOAL: Extremal distributions in some "non-trivial" asymptotic regime
IDEA: Light-traffic asymptotics $(\lambda \rightarrow 0)$

## RELAXATION: Identify the "extremal" distributions in light traffic

## Light traffic theorem for $M / G / k$ [Burman Smith]:

$$
\mathrm{E}\left[W^{M / G / k}\right]=\frac{\rho^{k}}{k!} \mathrm{E}\left[\min \left\{S_{e_{1}}, S_{e_{2}}, \ldots, S_{e_{k}}\right\}\right]+o\left(\rho^{k}\right)
$$

Probability of finding all servers busy

i.i.d. copies of $S_{e} \equiv$ equilibrium excess of $S$

$$
\text { pdf of } S_{e}: f_{S_{e}}(x)=\frac{\operatorname{Prob}[S \geq x]}{\mathrm{E}[S]}
$$

SUBGOAL: Extremal distributions for E[min $\left.\left\{S_{e 1}, \ldots, S_{e k}\right\}\right]$

$$
\text { s.t. } \mathrm{E}\left[S^{\prime}\right]=m_{i} \text { for } \mathrm{i}=1, . ., \mathrm{n}
$$

## Where we are...

GOAL: Tight bounds on E[ $\left.W^{M / G / k}\right]$ given $n$ moments of $S$ IDEA: Identify extremal distributions

# RELAXATION (Light Traffic): Extremal distributions for 

$$
\mathrm{E}\left[\min \left\{S_{e 1}, \ldots, S_{e k}\right\}\right] \text { s.t. } \mathrm{E}[S]=m_{i} \text { for } \mathrm{i}=1, . ., n
$$

## Principal Representations and Extremal Problems

GIVEN: Moment conditions on random variable $X$ with support [0,B]

$$
\begin{gathered}
\mathrm{E}\left[X^{0}\right]=m_{0} \\
\mathrm{E}\left[X^{1}\right]=m_{1} \\
\ldots \\
\mathrm{E}\left[X^{n}\right]=m_{n}
\end{gathered}
$$

Principal Representations (p.r.) on $[0, B]$ are distributions satisfying the moment conditions, and the following constraints on the support


Upper p.r.

$1+n / 2$ point masses

## Principal Representations and Extremal Problems

GIVEN: Moment conditions on random variable $X$ with support [0,B]
$\mathrm{E}\left[X^{0}\right]=m_{0}$
$\mathrm{E}\left[X^{〔}\right]=m_{1}$
$\mathrm{E}\left[X^{n}\right]=m_{n}$
Want to bound: $\mathrm{E}[\mathrm{g}(X)]$

## Principal Representations and Extremal Problems

GIVEN: Moment conditions on random variable $X$ with support [0,B]

Want to bound: $\mathrm{E}[\mathrm{g}(X)]$

## THEOREM [Markov-Krein]:

If $\left\{\mathrm{x}^{0}, \ldots, \mathrm{x}^{\mathrm{n}}, \mathrm{g}(\mathrm{x})\right\}$ is a Tchebycheff-system on $[0, \mathrm{~B}]$, then $\mathrm{E}[\mathrm{g}(X)]$ is extremized by the unique lower and upper principal representations of the moment sequence $\left\{m_{0}, \ldots, m_{n}\right\}$.

## Where we are...



GOAL: Tight bounds on $E\left[W^{M / G / k}\right]$ given $n$ moments of $S$ IDEA: Identify extremal distributions

RELAXATION (Light Traffic): Extremal distributions for
THEOREM:

$$
\mathrm{E}\left[\min \left\{S_{e 1}, \ldots, S_{e k}\right\}\right] \text { s.t. } \mathrm{E}\left[S^{\prime}\right]=m_{i} \text { for } \mathrm{i}=1, . ., n
$$

For $n=2$ or 3

RELAXATION 2: Restrict to Completely Monotone distributions (mixtures of Exponentials)

THEOREM:
For all $n$.
(contains Weibull, Pareto, Gamma)

CONJECTURE: P.R.s are extremal for $\mathrm{E}\left[\mathrm{W}^{M / G / K}\right]$ for all $\rho$, for all $n$, if moment constraints are integral.

## Given at least $\mathrm{E}[\mathrm{S}], \mathrm{E}\left[\mathrm{S}^{2}\right]$


$\rho$


Not given E[S²], even \# of moment constraints in $(0,2)$

$\rho$

## Simulation Results (k=4, $\rho=2.4$, )



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## Approximation Schema:

Refine lower bound via an additional odd moment, Upper bound via even moment until gap is acceptable

## Outline



2 moments not enough for $E[W M / G / k]$
Tighter bounds via higher moments of job size distribution

Many other "hard" queueing systems fit the approximation schema

## Other queuing systems exhibiting Markov-Krein characterization

## Example 1: M/G/1 Round-robin queue

Incomplete


Need analysis to find q that balance overheads/performance

THEOREM: Upper and lower p.r. extremize mean response time under $\lambda \rightarrow 0$, when $S$ is a mixture of Exponentials.

## Other queuing systems exhibiting Markov-Krein characterization

Example 2: Systems with fluctuating load


THEOREM: Upper and lower p.r. extremize mean waiting time under $\alpha \rightarrow 0$, when $T_{H}$, $T_{L}$ are mixtures of Exponentials.

Open problem: Markov-Krein characterization of Stochastic Recursive Sequences

Example: Single server system
$W_{i+1}=$ waiting time of $S_{i+1}$


$$
W_{i+1}=\Phi\left(W_{i}, S_{i}, A_{i+1}\right)
$$

Open problem: Markov-Krein characterization of Stochastic Recursive Sequences

Example: Single server system
$W_{i+1}=$ waiting time of $S_{i+1}$


$$
W_{i+1}=\left(W_{i}+S_{i}-A_{i+1}\right)^{+}
$$

Open problem: Markov-Krein characterization of Stochastic Recursive Sequences
Example: Single server system
$W_{i+1}=$ waiting time of $S_{i+1}$


$$
W \stackrel{d}{=}(W+S-A)^{+}
$$

Stationary behavior of a queueing system

Fixed point of a stochastic recursive sequence of the form

$$
W^{\mathrm{d}} \Phi(W, S)
$$

Q: Given moments of $S$, under what conditions on $f, \Phi$, is $\mathrm{E}[f(W)]$ extremized by p.r.s?

## Conclusions



- All existing analytical approx for performance based on 2 moments, but 2 moments inadequate
- Provide evidence for tight $n$-moments based bounds via asymptotics for M/G/k and other queuing systems
- A new problem in analysis: Markov-Krein characterization of stochastic fixed point equations

