Responses by Primary Work Site/Clinic & by Staff Role

Note: If a respondent didn’t write their primary work location/clinic, his/her survey collection site was used as a substitute (best guess). If a respondent mentioned two primary work sites, only the first mentioned was used as their primary work “clinic”.

Responses by primary work site/clinic & the staff role

Mean responses by staff level at each clinic/primary work location

To see if each staff level (management, provider, MA and other staff) are answering in a similar manner at each clinic.

- Each point represents mean (average) score of each question.
- Horizontal lines are just connecting the mean score through Q1 to Q18.
- Vertical lines shows response ranges, from minimum reported score to maximum reported scores - i.e. long vertical line means wide range/varying responses (scores).
- Note - the vertical lines do overlap and may not be shown if covered by longer range.. sorry!
- Due to fewer cases, “Call Center Specialists” and “Integrated-Care/Referral Specialists” are excluded from this analysis.